

Shelf-Life Code Challenge Q & A

Q. What is a Shelf-Life Challenge?

A. If you think that the shelf-life period and/or code for an NSN may be incorrect, then you may submit a 'challenge' to request that the product specialist or item manager review the extension data for the item. (The challenge form is located in the SLES on the MQCSS data screen for an NSN).

Challenges should be based on actual storage period experiences.

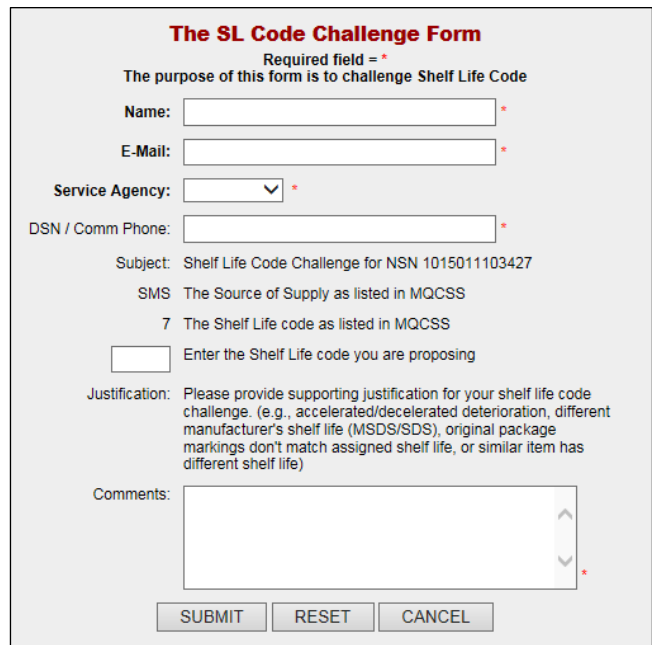
Example scenario: An end user finds that the item has been improperly stored or stored under adverse conditions and the item is found to still be in a usable condition after repeated visual inspections and/or certified lab tests. This user should challenge the time period (SLC) and request for a review in an effort to save time and resources on cyclic inspections.

Q. What information is required on the SL Code Challenge form?

A. The image displayed to the right shows the fields that are required for submitting a Challenge.

In the 'Comments' section:

Your submission should include a recommended alternative Shelf-Life period with justification: *(for example: a lesser or greater degree of deterioration while in storage, different manufacturer's Shelf-Life (MSDS/SDS), original package markings don't match assigned Shelf-Life, or similar item has a different Shelf-Life)*



The SL Code Challenge Form

Required field = *

The purpose of this form is to challenge Shelf Life Code

Name: *

E-Mail: *

Service Agency: *

DSN / Comm Phone: *

Subject: Shelf Life Code Challenge for NSN 1015011103427

SMS: The Source of Supply as listed in MQCSS

7 The Shelf Life code as listed in MQCSS

Enter the Shelf Life code you are proposing

Justification: Please provide supporting justification for your shelf life code challenge. (e.g., accelerated/decelerated deterioration, different manufacturer's shelf life (MSDS/SDS), original package markings don't match assigned shelf life, or similar item has different shelf life)

Comments: *

SUBMIT RESET CANCEL

Q. When can you expect a response from the ICP?

A. The Product Specialist or Item Manager can normally respond within 5 days via e-mail with an answer to your Shelf-Life Challenge or they may contact you to request further information from you that will help them determine the appropriate action to take regarding your request.

Q. Do you need to submit more than 10 Challenges?

A. Use the Point of Contact directory on the POC tab of the SLES website to locate the appropriate Military Service and Agency Administrator for the DoD Shelf-Life Program and contact them directly for multiple shelf-life challenges.

Q. Has it been more than 5 business days without a response to your Challenge?

A. If you have not received an e-mail response or phone call regarding your Shelf-Life Challenge, you may contact the Director, DoD Shelf-Life Program via e-mail at SLES.DOD@dla.mil.